

# [ 2022 Free CE Classes ]

With CE Instructor:



Fred McGuire

For Insurance Adjusters and Agents from **ServiceMaster Professional Services #4045**



## Testimonials

- Excellent format online.
- Thanks for offering these
- Best classes I have been to.
- Great presentation.
- Another very good class.
- Enjoyed this class very much.
- Thanks so much for this class.

## Course Descriptions

### Details on the reverse side

Biohazard Claims: Not for the faint of heart.

Claims: What Happens Next

Fire Claims: A hot mess.

Hoarding Claims: A tough negotiation.

Mold Claims: Who is going to pay?

Packouts: It's Just Stuff, but...

Water Claims: Here we go again.

After the Fire: A guide for victims and insurance professionals.

Ethics: 8 Ways to Get There

A History of Claims: What is the same, what is different. NEW

Tips for Managing a Claim: Exploring the best ways to handle a property claim. NEW

Online Credits are posted same day on Sircon.

Each course has been approved by the MN Commissioner of Commerce for 3 hours of non-company sponsored insurance continuing ed. Attendance is required online for the entire class to receive full credit.

## CE CLASSES

Date	Location	Topics
April 26	Online	<b>Ethics: 8 Ways to Get There</b> 9 AM - Noon for 3 hours credit
May 17	Online	<b>Tips for Managing a Claim</b> 9 AM - Noon for 3 hours credit <span style="float: right;">NEW</span>
May 19	In Waite Park <b>In-Person Class*</b>	<b>Fire/A History of Claims</b> 9:00 AM - 3:30 PM for 6 hours credit <span style="float: right;">NEW</span>
May 24	Online	<b>Ethics: 8 Ways to Get There</b> 9 AM - Noon for 3 hours credit
June 14	Online	<b>Mold Claims</b> 9 AM - Noon for 3 hours credit
June 15	Online	<b>After the Fire</b> 9 AM - Noon for 3 hours credit
June 16	Online	<b>A History of Claims</b> <span style="float: right;">NEW</span> 9 AM - Noon for 3 hours credit
July 12	In Waite Park <b>In-Person Class*</b>	<b>Tips for Managing a Claim</b> <b>Hoarding Claims</b> <span style="float: right;">NEW</span> 9:00 AM - 3:30 PM for 6 hours credit
July 13	Online	<b>Ethics: 8 Ways to Get There</b> 9 AM - Noon for 3 hours credit
Aug 9	Online	<b>Packout Claims</b> 9 AM - Noon for 3 hours credit
Aug 10	Online	<b>Biohazard Claims</b> 9 AM - Noon for 3 hours credit
Aug 11	Online	<b>Claims</b> 9 AM - Noon for 3 hours credit

\*In-Person CE Classes will be held at the CE Training Room in Waite Park.

Cost of Each Course FREE  
Online Course Times 9:00 AM - 12:00 Noon  
To Register  
 On-line at [www.servicemasterrestore.com/mn-ce](http://www.servicemasterrestore.com/mn-ce)  
Confirmation Will be made by email  
Questions? Fred McGuire @ (320) 333-5383  
 Instructor, or Doug Jones @ (218) 556-0604  
 Bemidji/Park Rapids, or Nicole Rierson @ (320) 293-8049

**SERVICEMASTER PROFESSIONAL SERVICES #4045 [WWW.SERVICEMASTERPS.COM](http://WWW.SERVICEMASTERPS.COM)**

# Course Descriptions

# [2022 Free MN CE]

## Biohazard Claims: Not for the faint of heart.

Safely handling biohazard can be a challenge in your client's home or business. You will learn the why's and how's of this type of claim.

## Claims: What Happens Next

Valuable information to help them you provide better support for clients as they go through the claims process.

## Fire Claims: A hot mess.

See the challenges to reversing the chemical interactions caused by a fire. Learn through some interesting experiments and actual claims.

## Hoarding Claims: A tough negotiation.

Learn the challenges of cleaning a hoarded home, both with the structure and the person who hoarded.

## Mold Claims: Who is going to pay?

Challenging misconceptions about mold and how to remove it from a building. The answers will surprise you. Practical guidelines for doing this yourself.

## Packouts: It's Just Stuff, but...

Some losses require a removal, or Packout, of the client's belongings in a home. An important review of how a company handles their prized possessions.

## Water Claims: Here we go again.

Learn the best practices for restoring the most common type of claim and how to better insure your clients before it happens.

After the Fire: A guide for victims and insurance professionals. What to do and not do after a loss.

Ethics. 8 Ways to Get There: Building a Strong Ethical Culture in Your Life and Where You Work.

## A History of Claims: What is the same, what is different?

An interesting look at the first insurance companies and how claims used to be handled and how they will be in the future.

## Tips on Managing Claims: Exploring the best ways to handle property claims.

Learn and share the best practices to make things go as smoothly as possible.

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In-Person Course Times 9:00 AM - 3:30 PM

### To Register for CE Courses:

On-line at [www.servicemasterrestore.com/mn-ce](http://www.servicemasterrestore.com/mn-ce)

Confirmation Will be made by email

### Questions?

Fred McGuire (320) 333-5383 Instructor - or -

Doug Jones (218) 556-0604 Bemidji/Park Rapids - or -

Nicole Rierson @ (320) 293-8049



Doug

Nicole

Fred

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### **What if I have taken a class from**

### **ServiceMaster already...**

Can I take it again? **YES.** Individuals may receive credit for the same course as long as credit has not previously been obtained during the same licensing period.