

[2022-23 CE Classes \$10/class]

For Insurance Adjusters and Agents from **ServiceMaster Professional Services #4045**



Testimonials

- Excellent format online.
- Easy to follow and insightful.
- Best classes I have been to.
- Good presentation, it was engaging.
- Another very good class.
- Enjoyed this class very much.
- Thanks so much for this class.

Course Descriptions

Details on the reverse side

A History of Claims: What is the same, what is different.

After the Fire: A guide for victims and insurance professionals.

Biohazard Claims: Not for the faint of heart.

Claims: What Happens Next

Ethics: 8 Ways to Get There

Fire Claims: A hot mess.

Hoarding Claims: A tough negotiation.

Mold Claims: Who is going to pay?

Packouts: It's Just Stuff, but...

Tips for Managing a Claim: Exploring the best ways to handle a property claim.

Water Claims: Here we go again.

Online Credits are posted same day on Sircon.

Each course has been approved by the MN Commissioner of Commerce for 3 hours of non-company sponsored insurance continuing ed. Attendance is required online for the entire class to receive full credit.

CE CLASSES

Date	Location	Topics
Nov 15	Online	Hoarding Claims 9 AM - Noon for 3 hours credit
Nov 17	Online	After the Fire 9 AM - Noon for 3 hours credit
Dec 13	Online	Tips for Managing a Claim 9 AM - Noon for 3 hours credit
Dec 14	Online	Bio-hazard Claims 9 AM - Noon for 3 hours credit
Jan 17	Online	Ethics: 8 Ways to Get There 9 AM - Noon for 3 hours credit
Jan 18	Online	Packout Claims 9 AM - Noon for 3 hours credit
Feb 14	Online	A History of Claims 9 AM - Noon for 3 hours credit
Feb 15	Online	Claims: What is Next? 9 AM - Noon for 3 hours credit
March 14	Online	Mold Claims 9 AM - Noon for 3 hours credit
March 15	Online	Fire Claims 9 AM - Noon for 3 hours credit

Additional courses will be scheduled for each month.



With CE Instructor:

Fred
McGuire

Cost of Each Course \$10/class

Online Course Times 9:00 AM - 12:00 Noon

To Register

On-line at www.servicemasterrestore.com/mn-ce

Confirmation Will be made by email

Questions? Fred McGuire @ (320) 333-5383

Instructor, or @ (218) 556-0604 Bemidji/Park

Rapids, or Nicole Rierson @ (320) 293-8049

SERVICEMASTER PROFESSIONAL SERVICES #4045 WWW.SERVICEMASTERPS.COM

Course Descriptions

[2022-23 \$10/class]

A History of Claims: What is the same, what is different?

An interesting look at the first insurance companies and how claims used to be handled and how they will be in the future.

After the Fire: A guide for victims and insurance professionals. What to do and not do after a loss.

Biohazard Claims: Not for the faint of heart.

Safely handling biohazard can be a challenge in your client's home or business. You will learn the why's and how's of this type of claim.

Claims: What Happens Next

Valuable information to help them you provide better support for clients as they go through the claims process.

Ethics. 8 Ways to Get There: Building a Strong Ethical Culture in Your Life and Where You Work.

Fire Claims: A hot mess.

See the challenges to reversing the chemical interactions caused by a fire. Learn through some interesting experiments and actual claims.

Hoarding Claims: A tough negotiation.

Learn the challenges of cleaning a hoarded home, both with the structure and the person who hoarded.

Mold Claims: Who is going to pay?

Challenging misconceptions about mold and how to remove it from a building. The answers will surprise you. Practical guidelines for doing this yourself.

Packouts: It's Just Stuff, but...

Some losses require a removal, or Packout, of the client's belongings in a home. An important review of how a company handles their prized possessions.

Tips on Managing Claims: Exploring the best ways to handle property claims.

Learn and share the best practices to make things go as smoothly as possible.

Water Claims: Here we go again.

Learn the best practices for restoring the most common type of claim and how to better insure your clients before it happens.

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Nicole Rierson @ (320) 293-8049



Nicole



Fred

What if I have taken a class from

ServiceMaster already...

Can I take it again? **YES.** Individuals may receive credit for the same course as long as credit has not previously been obtained during the same licensing period.