

[2023 CE Classes \$10/class]

For Insurance Adjusters and Agents from **ServiceMaster Professional Services #4045**



Course Testimonials

- It was informational and interesting!
- Great class.
- Fred is always excellent in his presentations.
- Well Done. Very informative.
- Really happy it was a lot of great info!
- Amazing training.
- Fred does a good job of providing information as well as keeping the interest-up during class.
- It was awesome--so much information.

With CE Instructor:



Fred McGuire

Course Descriptions

Details on the reverse side

Online Credits are posted same day on Sircon.

Each course has been approved by the MN Commissioner of Commerce for 3 hours of non-company sponsored insurance continuing ed. Attendance is required online for the entire class to receive full credit.

CE CLASSES BY DATE

Date	Location	Topics
April 12	Online	Ethics 8 Ways To Get There 9 AM - Noon for 3 hours credit
April 13	Online	Water Claims 9 AM - Noon for 3 hours credit
May 16	Online	Biohazard Claims 9 AM - Noon for 3 hours credit
May 17	Online	A History of Claims 9 AM - Noon for 3 hours credit
May 24	In Waite Park In-Person Class	Soft Goods Claims NEW & Claims: What's Next? 9 AM - 3:30/6 Credits
June 14	Online	Soft Goods Claims NEW 9 AM - Noon for 3 hours credit
June 15	Online	Hoarding Claims 9 AM - Noon for 3 hours credit
July 18	Online	Tips for Managing a Claim 9 AM - Noon for 3 hours credit
July 20	Online	Ethics Stories NEW 9 AM - Noon for 3 hours credit
August 15	Online	Mold Claims 9 AM - Noon for 3 hours credit
August 17	Online	After the Fire 9 AM - Noon for 3 hours credit

Additional courses will be scheduled for each month.

Cost of Each Course \$10/class
 Online Course Times 9:00 AM - 12:00 Noon
 To Register
 On-line at www.servicemasterrestore.com/mn-ce
 Confirmation Will be made by email
 Questions? Fred McGuire @ (320) 333-5383
 Instructor, or @ (218) 556-0604 Bemidji/Park
 Rapids, or Nicole Rierson @ (320) 293-8049

Course Descriptions [2023 \$10/class]

A History of Claims: What is the same, what is different?

An interesting look at the first insurance companies and how claims used to be handled and how they will be in the future.

After the Fire

A guide for victims and insurance professionals. What to do and not do after a loss.

Biohazard Claims: Not for the faint of heart.

Safely handling biohazard can be a challenge in your client's home or business. You will learn the why's and how's of this type of claim.

Claims: What Happens Next

Valuable information to help them you provide better support for clients as they go through the claims process.

Ethics: 8 Ways to Get There

Building a Strong Ethical Culture in Your Life and Where You Work.

Ethics Stories

We will hear examples of real people who have guided their careers in an ethical manner. Plus learn to flex our ethical muscles as we wrestle with real ethical case studies.

Fire Claims: A hot mess.

See the challenges to reversing the chemical interactions caused by a fire. Learn through some interesting experiments.

Hoarding Claims: A tough negotiation.

Learn the challenges of cleaning a hoarded home, both with the structure and the person who hoarded.

Mold Claims: Who is going to pay?

Challenging misconceptions about mold and how to remove it from a building. The answers will surprise you. Practical guidelines for doing this yourself.

Packouts: It's Just Stuff, but...

Some losses require a removal, or Packout, of the client's belongings in a home. An important review of how a company handles their prized possessions.

Soft Goods Claims

To help insurance professionals understand the dollars associated with the soft contents portion of many types of claims. Learn new ways to restore soft contents for less money spent on a claim.

Tips on Managing Claims: Exploring the best ways to handle property claims.

Learn and share the best practices to make things go as smoothly as possible.

Water Claims: Here we go again.

Learn the best practices for restoring the most common type of claim and how to better insure your clients before it happens.

Cost of Each Course: \$10/class

Online Course Times 9:00 AM - 12:00 Noon

To Register for CE Courses:

On-line at www.servicemasterrestore.com/mn-ce

Confirmation Will be made by email

Questions?

Fred McGuire (320) 333-5383 Instructor - or -

(218) 556-0604 Bemidji/Park Rapids - or -

Nicole Rierson @ (320) 293-8049



Nicole



Fred

What if I have taken a class from

ServiceMaster already...

Can I take it again? **YES.** Individuals may receive credit for the same course as long as credit has not previously been obtained during the same licensing period.