

# [ 2021 Free CE Classes ]

With CE Instructor:



Fred McGuire

For Insurance Adjusters and Agents from **ServiceMaster Professional Services #4045**



## Testimonials

- Excellent format online.
- I learned a lot.
- Best classes I have been to.
- Great presentation.
- Another very good class.
- Enjoyed this class very much.
- Thanks so much for this class.

## Course Descriptions

### Details on the reverse side

Biohazard Claims: Not for the faint of heart.

Claims: What Happens Next

Ethics: What is Your Code?

Fire Claims: A hot mess.

Hoarding Claims: A tough negotiation.

Mold Claims: Who is going to pay?

Packouts: It's Just Stuff, but...

Water Claims: Here we go again.

Date	Location	Topics
Feb 16	Online	<b>Fire/Smoke</b> 9 AM - Noon for 3 hours credit
Feb 18	Online	<b>Packouts</b> 9 AM - Noon for 3 hours credit
March 16	Online	<b>Hoarding</b> 9 AM - Noon for 3 hours credit
March 18	Online	<b>Water</b> 9 AM - Noon for 3 hours credit
March 23	Online	<b>Biohazard</b> 9 AM - Noon for 3 hours credit
March 25	Online	<b>Mold</b> 9 AM - Noon for 3 hours credit
April 20	Online	<b>Ethics</b> 9 AM - Noon for 3 hours credit
April 21	Online	<b>Claims</b> 9 AM - Noon for 3 hours credit
April 27	Online	<b>Fire/Smoke</b> 9 AM - Noon for 3 hours credit
April 29	Online	<b>Packouts</b> 9 AM - Noon for 3 hours credit

Cost of Each Course FREE for Online Courses  
Course Times 9:00 AM - 12:00 Noon  
To Register  
On-line at [www.servicemasterrestore.com/mn-ce](http://www.servicemasterrestore.com/mn-ce)  
Confirmation Will be made by email  
Questions? Fred McGuire @ (320) 333-5383  
Instructor, or Doug Jones @ (218) 556-0604  
Bemidji/Park Rapids, or Aaron Teschner @ (320) 293-1216

Each course has been approved by the MN Commissioner of Commerce for 3 hours of non-company sponsored insurance continuing ed. Attendance is required online for the entire class to receive full credit.

# [2021 Free MN CE]

## Course Descriptions

### Biohazard Claims: Not for the faint of heart.

Safely handling biohazard can be a challenge in your client's home or business. You will learn the why's and how's of this type of claim.

### Claims: What Happens Next

Valuable information to help them you provide better support for clients as they go through the claims process.

### Ethics: What is Your Code?

Work throughout the course on developing your own personal ethical code.

### Fire Claims: A hot mess.

See the challenges of reversing the chemical interactions caused by a fire. Learn through some interesting experiments and actual claims.

### Hoarding Claims: A tough negotiation.

Learn the challenges of cleaning a hoarded home, both with the structure and the person who hoarded.

### Mold Claims: Who is going to pay?

Challenging misconceptions about mold and how to remove it from a building. The answers will surprise you. Practical guidelines for doing this yourself.

### Packouts: It's Just Stuff, but...

Some losses require a removal, or Packout, of the client's belongings in a home. An important review of how a company handles their prized possessions.

### Water Claims: Here we go again.

Learn the best practices for restoring the most common type of claim and how to better insure your clients before it happens.

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### **What if I have taken a class from**

### **ServiceMaster already...**

Can I take it again? **YES.** Individuals may receive credit for the same course as long as credit has not previously been obtained during the same licensing period.