

[2021 Free CE Classes]

With CE Instructor:



Fred McGuire

For Insurance Adjusters and Agents ServiceMaster Professional Services #4045



Testimonials

- Excellent format online.
- I learned a lot.
- Best classes I have been to.
- Great presentation.
- Another very good class.
- Enjoyed this class very much.
- Thanks so much for this class.

Course Descriptions

Details on the reverse side

Biohazard Claims: Not for the faint of heart.

Claims: What Happens Next

Ethics: What is Your Code?

Fire Claims: A hot mess.

Hoarding Claims: A tough negotiation.

Mold Claims: Who is going to pay?

Packouts: It's Just Stuff, but...

Water Claims: Here we go again.

Date	Location	Topics
Jan 19	Online	Hoarding 9 AM - Noon for 3 hours credit
Jan 21	Online	Water 9 AM - Noon for 3 hours credit
Jan 26	Online	Biohazard 9 AM - Noon for 3 hours credit
Jan 28	Online	Mold 9 AM - Noon for 3 hours credit
Feb 9	Online	Ethics 9 AM - Noon for 3 hours credit
Feb 11	Online	Claims 9 AM - Noon for 3 hours credit
Feb 16	Online	Fire/Smoke 9 AM - Noon for 3 hours credit
Feb 18	Online	Packouts 9 AM - Noon for 3 hours credit
March 16	Online	Hoarding 9 AM - Noon for 3 hours credit
March 18	Online	Water 9 AM - Noon for 3 hours credit
March 23	Online	Biohazard 9 AM - Noon for 3 hours credit
March 25	Online	Mold 9 AM - Noon for 3 hours credit

Cost of Each Course FREE for Online Courses
Course Times 9:00 AM - 12:00 Noon
2 Ways to Register
1. On-line at www.servicemasterrestore.com/mn-ce
2. Email Fred at fredm@svmps.com
Confirmation Will be made by email
Questions? Fred McGuire (320) 333-5383

Each course has been approved by the MN Commissioner of Commerce for 3 hours of non-company sponsored insurance continuing ed. Attendance is required online for the entire class to receive full credit.

[2021 Class List]

2 Ways to Register:

Register me for these date(s):

1. On-line at www.servicemasterrestore.com/mn-ce

2. Email Fred at fredm@svmps.com
with your choices

Check all that apply:

- Biohazard Claims: Not for the faint of heart.** Date ____ / ____
Safely handling biohazard can be a challenge in your client's home or business. You will learn the why's and how's of this type of claim.
- Claims: What Happens Next** Date ____ / ____
Valuable information to help them you provide better support for clients as they go through the claims process.
- Ethics: What is Your Code?** Date ____ / ____
Work throughout the courses on developing your own personal ethical code.
- Fire Claims: A hot mess.** Date ____ / ____
See the challenges to reversing the chemical interactions caused by a fire. Learn through some interesting experiences and actual claims.
- Hoarding Claims: A tough negotiation.** Date ____ / ____
Learn the challenges of cleaning a hoarded home. Both with the structure and the person who hoarded.
- Mold Claims: Who is going to pay?** Date ____ / ____
Challenging misconceptions about mold and how to remove it from a building. The answers will surprise you. Practical guidelines for doing this yourself.
- Packouts: It's Just Stuff, but...** Date ____ / ____
Some losses require a removal, or Packout, of the client's belongings in a home. An important review of how a company handles their prized possessions.
- Water Claims: Here we go again.** Date ____ / ____
Learn the best practices for restoring the most common type of claim and how to better insure your clients before it happens.

Name _____

Agency _____

Agency Address _____

City _____ State _____ Zip _____

Phone (_____) _____ - _____

Email _____@_____

What if I have taken a class from

ServiceMaster already...

Can I take it again? **YES.** Individuals may receive credit for the same course as long as credit has not previously been obtained during the same licensing period.