

[2021 Free CE Classes]

With CE Instructor:



Fred McGuire

For Insurance Adjusters and Agents from **ServiceMaster Professional Services #4045**



Testimonials

- Excellent format online.
- I learned a lot.
- Best classes I have been to.
- Great presentation.
- Another very good class.
- Enjoyed this class very much.
- Thanks so much for this class.

Course Descriptions

Details on the reverse side

Biohazard Claims: Not for the faint of heart.

Claims: What Happens Next

Ethics: What is Your Code?

Fire Claims: A hot mess.

Hoarding Claims: A tough negotiation.

Mold Claims: Who is going to pay?

Packouts: It's Just Stuff, but...

Water Claims: Here we go again.

After the Fire: A guide for victims and insurance professionals.

Ethics. 8 Ways to Get There

Date	Location	Topics
Oct 12	Online	Hoarding Claims 9 AM - Noon for 3 hours credit
Oct 14	Online	Packout Claims 9 AM - Noon for 3 hours credit
Oct 19	Online	After the Fire NEW 9 AM - Noon for 3 hours credit
Oct 21	Online	Ethics: 8 Ways NEW 9 AM - Noon for 3 hours credit
Nov 2	Online	Biohazard Claims 9 AM - Noon for 3 hours credit
Nov 3	Online	Claims 9 AM - Noon for 3 hours credit
Nov 9	Online	Water Claims 9 AM - Noon for 3 hours credit
Nov 10	Online	Mold Claims 9 AM - Noon for 3 hours credit
Dec 7	Online	Fire/Smoke Claims 9 AM - Noon for 3 hours credit
Dec 8	Online	Ethics: What's your Code? 9 AM - Noon for 3 hours credit
Dec 14	Online	Hoarding Claims 9 AM - Noon for 3 hours credit
Dec 15	Online	Packout Claims

Credits are posted same day on Sircon

Cost of Each Course FREE for Online Courses
Course Times 9:00 AM - 12:00 Noon
To Register
 On-line at www.servicemasterrestore.com/mn-ce
Confirmation Will be made by email
Questions? Fred McGuire @ (320) 333-5383
 Instructor, or Doug Jones @ (218) 556-0604
 Bemidji/Park Rapids, or Nicole Rierson @ (320) 293-8049

Each course has been approved by the MN Commissioner of Commerce for 3 hours of non-company sponsored insurance continuing ed. Attendance is required online for the entire class to receive full credit.

[2021 Free MN CE]

Course Descriptions

Biohazard Claims: Not for the faint of heart.

Safely handling biohazard can be a challenge in your client's home or business. You will learn the why's and how's of this type of claim.

Claims: What Happens Next

Valuable information to help them you provide better support for clients as they go through the claims process.

Ethics: What is Your Code?

Work throughout the course on developing your own personal ethical code.

Fire Claims: A hot mess.

See the challenges to reversing the chemical interactions caused by a fire. Learn through some interesting experiments and actual claims.

Hoarding Claims: A tough negotiation.

Learn the challenges of cleaning a hoarded home, both with the structure and the person who hoarded.

Mold Claims: Who is going to pay?

Challenging misconceptions about mold and how to remove it from a building. The answers will surprise you. Practical guidelines for doing this yourself.

Packouts: It's Just Stuff, but...

Some losses require a removal, or Packout, of the client's belongings in a home. An important review of how a company handles their prized possessions.

Water Claims: Here we go again.

Learn the best practices for restoring the most common type of claim and how to better insure your clients before it happens.

After the Fire: A guide for victims and insurance professionals. **NEW**

Ethics. 8 Ways to Get There: Building a Strong Ethical Culture in Your Life and Where You Work **NEW**

Cost of Each Course FREE for Online Courses

Course Times 9:00 AM - 12:00 Noon

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On-line at www.servicemasterrestore.com/mn-ce

Confirmation Will be made by email

Questions?

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Doug Jones (218) 556-0604 Bemidji/Park Rapids - or -

Nicole Rierson @ (320) 293-8049



Doug



Nicole



Fred

What if I have taken a class from

ServiceMaster already...

Can I take it again? **YES.** Individuals may receive credit for the same course as long as credit has not previously been obtained during the same licensing period.